



DISPATCHER / CRISIS NEGOTIATIONS

Must be currently employed by a law enforcement or public safety agency and successfully completed a Basic Public Safety Dispatcher course (ADJ-D1A) or equivalent.

This course was designed to provide the student with a better understanding of identifying a crisis negotiation situation, as well as the understanding of the principles of crisis negotiation. The student will receive information on the various roles and responsibilities of a dispatcher, responding field units and the crisis negotiations team. The course will discuss several techniques on how to combat stress during and after a crisis negotiation incident. The course will cover the importance of participating in a critical incident debriefing.

For available course dates, enrollments, and payments, please visit our training website at:

www.regionaltrainingprogram.org

CERTIFICATIONS:

POST Plan IV

Course # 2200-30875

Course Hours: 8

COURSE FEE:

\$62.00

Tuition is due 10 days prior to start of class. If payment is not received, you will be dropped from this course.



LOCATION:

Ben Clark Training Center
16791 Davis Avenue
Riverside, CA 92518
951-486-2800

REQUIRED EQUIPMENT:

- Students must wear department issued uniform or business casual attire.

ADDITIONAL SUGGESTED ITEMS:

- Snacks
- Water

PLEASE NOTE:

NO SHORTS, RIPPED, FADED OR INNAPPROPRIATE JEANS, FLIP FLOPS OR T-SHIRTS.

COURSE COORDINATOR

Communications Supervisor
Felicia Bowers
fbowers@riversidesheriff.org

Please contact the Course Coordinator for any cancellations.

Cancellations made less than 10 days before the first day of class will result in loss of tuition.